



PHARMA COMPLETE SOLUTIONS

Reliable, compliant and proactive support from booking to delivery

 Reliable, compliant and proactive support from booking to delivery





PCS AT GLANCE



PCS is the **first GDP-certified Self-Service Centre** operating in **20+ countries** for pharmaceutical air logistics, aligned with Airline and IATA standards.



PCS enables **Airlines** and **Freight Forwarders** to manage **quotes and bookings** seamlessly within a GDP-certified digital environment.



Intelligent validation, proactive alerts, 24/7 Temperature Control Tower support and an integrated **Quality Management System** ensure quality and continuous improvement.



Enhanced by **PCS SafeChain**, which combines advanced **monitoring, visibility** and **proactive actions** to protect temperature-sensitive pharmaceuticals throughout their journey.

VISION & MISSION

Become the first recognized Outsource Partner to manage Pharma shipments!



The PCS vision is to shape the future of pharmaceutical air logistics by setting new standards for quality, innovation and sustainability, protecting product integrity through smarter, connected and adaptable solutions



The PCS mission is to deliver reliable, compliant and scalable pharma logistics solutions that combine specialised expertise, digital technologies and proactive risk management, continuously evolving with our customers' needs and long-term ambitions

PCS is an active Member of:



PCS ECOSYSTEM

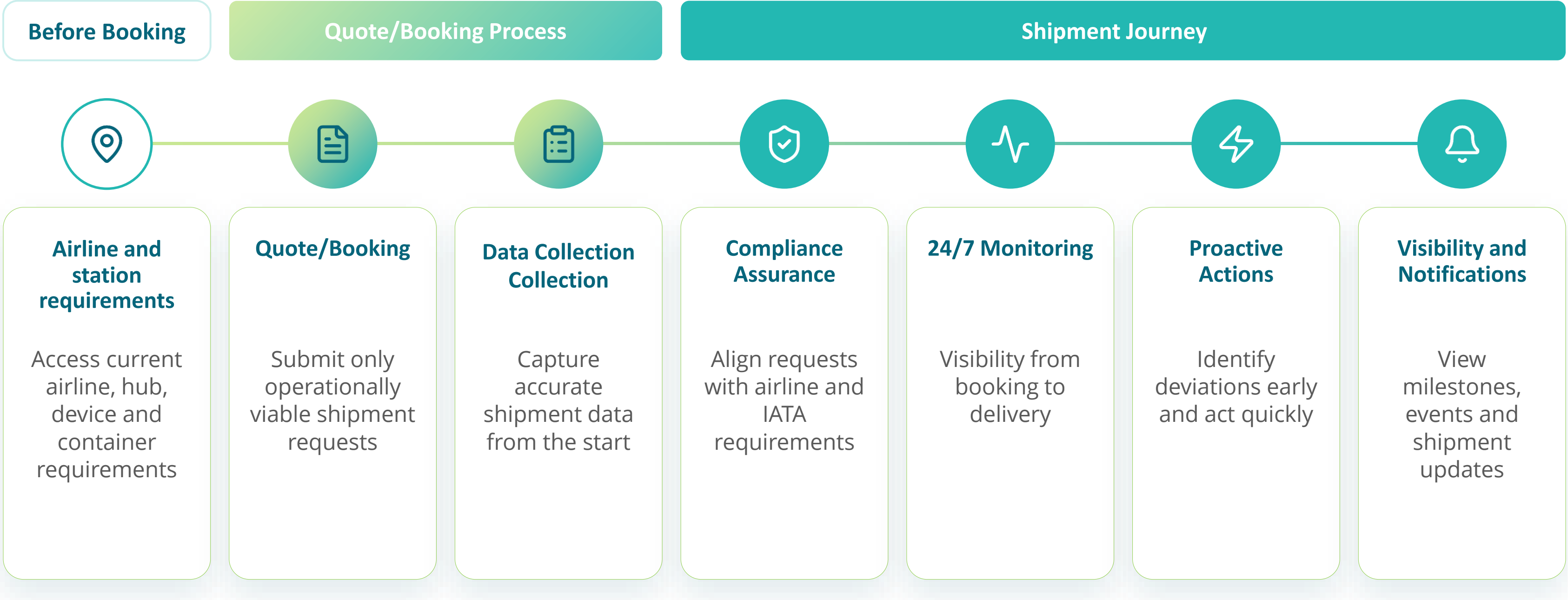


PCS Self-Service Centre

The first GDP-certified platform enabling **Freight Forwarders, GSAs and Airlines** to seamlessly **quote and book passive and active shipments**, ensuring every booking is flyable, with end-to-end risk mitigation, access to Airline-specific pharma services and station requirements, and 24/7 Temperature Control Tower oversight.

[▶ PCS Self-Service Centre - Video](#)

RISK MITIGATION – FROM BOOKING TO DELIVERY



Reliable, compliant, and proactive pharma supply chain solutions



PCS
PHARMA COMPLETE SOLUTIONS



PCS SAFECHAIN – 5 PILLARS



1

Monitoring



2

Visibility



3

Proactive Actions



4

**AI integration
supporting PCS
SafeChain**



5

**TCT shipments
oversight & support**

An automated system backed by the 24/7 TCT, providing end-to-end shipment visibility and operational monitoring to help ensure cargo flies as originally booked. PCS proactively coordinates all stakeholders to address deviations, protect planned uplift and enable timely service recovery.

SHIPMENT VISIBILITY & PROACTIVE ACTIONS

PCS

PHARMA COMPLETE SOLUTIONS

GDP

Good Distribution Practice

CERTIFIED

+ New Quote

What's On

Contact Us

Settings

user_name

↗

Quotes & Bookings

Analytics

Airlines Capabilities

Passive Solutions

Containers

Schedule

All 123

Booked 123

Pending 123

Quoted 123

Booking request 123

Cancelled 123

Lost 123

Create date	No.	AWB No.	Status	Flight date	Origin	Dest.	Containers details	Planned EOL	PCS	WT	Charg. WT.	Live Tracking
03 Aug 2024	639825	888-34567890	Booked	22 Aug 2024	NYC	DXB	8/8 View	03 Sep 2024	14	11.50 kg	383.00 kg	
27 Jul 2024	928175	777-90123450	Quoted 3	12 Sept 2024	HKG	WAW	0/8 Add	-	28	21.25 kg	399.00 kg	
01 Aug 2024	753149	666-11123450	Booked	03 Sept 2024	MPX	IST	8/8 View	14 Sep 2024	5	31.75 kg	417.00 kg	
30 Jul 2024	462981	666-78901240	Booked	08 Sept 2024	CDG	DEL	8/8 View	18 Sep 2024	11	52.25 kg	44	
26 Jul 2024	185736		Quoted 3	15 Aug 2024	SYD	HKG	0/8 Add	-	19	42.00 kg	43	
31 Jul 2024	598472		Pending	10 Sept 2024	ARN	CAI	0/8 Add	-	23	62.50 kg	45	
24 Jul 2024	216894		Cancelled	28 Aug 2024	AMS	BKK	0/8 Add	-	7	72.75 kg	47	
28 Jul 2024	842193	777-45678910	Booked	25 Aug 2024	HND	JNB	0/8 Add	04 Sep 2024	16	83.00 kg	48	

Hong Kong International Airport

15 Oct, 2024 11:30

BA0117 7h 55m ARR

Los Angeles International Airport

15 Oct, 2024 14:25

Hong Kong International Airport



A live tracking timeline and event log, continuously updated from booking submission through final delivery embedded on PCS Self-Service Centre.

Subject

Booking update XXX-XXXXXXXX ORG-DEST RBD

Dear Valuable Customer,

To ensure smooth delivery, the flight details of your shipment have changed as follows:

AWB: XXX-XXXXXXXX

Origin: XXX (internal note: MAWB origin)

Final Destination: XXX (internal note: MAWB destination)

Total Pieces/Total Weight: x / xxx Kgs

Rebooked on: Flight Number / Date (ddmmYYYY) / ETD ORIG-DEST / Pieces/Weight Kgs

New Arrival Date / ETA: Date (ddmmYYYY) / ETA

Complete shipment tracking on PCS: [CLICK HERE -> XXX-XXXXXXXX](#)

If you have any questions, please contact your local sales agent.

Thank you for choosing Pharma Complete Solutions — Self Service Center.

Go to Portal

See How it Works

The first GDP certified Self-Service Center

PCS

PHARMA COMPLETE SOLUTIONS

GDP

Good Distribution Practice

CERTIFIED

Backed by the 24/7 TCT, PCS SafeChain triggers **multiple proactive actions**, sending targeted **messages to relevant stakeholders** for oversight and follow-up. These include departure and arrival notifications, flight rebooking, customs hold and release alerts, status requests and intervention messages. Additional actions can be tailored to specific events for dedicated shipment control.

PCS

PHARMA COMPLETE SOLUTIONS

GDP

Good Distribution Practice

CERTIFIED



Benefits for Freight forwarders

Book and quote anytime

Manage passive and
active shipments 24/7

Choose the right pharma solution

Access Airline services
and hub capabilities in
one place

Reduce booking risks risks

Submit compliant,
flyable requests aligned
with IATA and Airline's
rules

Protect your shipment shipment

You book it. We
monitor and protect it,
keeping you updated in
real time

Streamline container leasing

Track activation and
returns to improve
control and reduce
costs

PCS: an evolving ecosystem designed to create value for every partner



Benefits for Airlines

Increase your customer reach – 24/7

Engage FFs digitally,
even outside business
hours

Grow pharma market share

Connect directly with a
global network of
pharma-focused
forwarders

Tailor PCS to your needs

A customizable white-
label platform designed
for you

Strengthen shipment protection with PCS SafeChain

Improve visibility and
enable proactive action
throughout the journey

Optimize container lease management

Lease opening and end
of lease monitoring on
your behalf

WHAT OUR CUSTOMERS SAY ABOUT US



> 300

Freight Forwarders had their bookings processed through PCS



It is very simple and intuitive. It walks you through the booking process in compliance with airline and IATA rules



Significant time saving with detailed information by carrier. Compared to other platforms is the best and the fastest one for Pharma



It is a good platform, easier than others



T&T monitoring and TCT is an exceptional added value



User friendly, fast booking & response, best Pharma Platform



Pharma Capabilities are clear and user friendly



Quick and easy booking process and excellent customer service



The site is intuitive and fast.



Contact PCS to experience booking with certainty



pharma@pharmacompletesolutions.com



www.pharmacompletesolutions.com

